



RELIANCE STANDARD

A MEMBER OF THE TOKIO MARINE GROUP

THERE'S NO BAD TIME TO FILE YOUR CLAIM

Reliance Standard makes it easy to start pretty much any benefit claim. Knowing what to do, and what to expect, will help you get prompt, appropriate service and improve your overall experience.



24/7 ONLINE

File securely @ RSLClaims.com

You can also email your scanned claim form to ClaimsIntake@rsli.com or FAX to (267)256-4262



EVEN MOBILE

Our site is mobile-responsive: Just tap, or scan the code below:



BY PHONE

Speak to an intake specialist weekdays 9A - 9P Eastern

TOLL-FREE
(855)RSL-CLAIM
(855)775-2524

You will need a valid email address and some general information to get started. You will not need your policy number to submit a claim, nor will you need to create an account login and password. Depending on which type of claim you are submitting, you should be ready to provide information such as:

Your Name / Address / Gender / Date of Birth / Phone / SS # Your Employer Name / Address Your Injury/Condition
Physician or medical provider information
Whether or not to withhold taxes from your benefit payments

After we receive your claim submission, a Reliance Standard Claims Examiner will contact you promptly to verify and gather any additional information needed to make a decision. Then we can discuss your plan/benefit coverages and next steps.

HAVE A QUESTION? Many claims inquiries can be answered 24/7 on our website, www.RelianceStandard.com (just click Customer Care!) or through our telephonic Customer Care system: 1-800-351-7500. Customer Care Representatives are available weekdays from 8 AM – 7 PM Eastern.